



EXE. Installation Instructions 08/02/10

Please read these instructions carefully before attempting to install your downloaded files.

- 1) Ensure you are using the **v9.0 (Spring Upgrade 2009)** before trying to install and use the latest exe files.

If you are unsure what version you are currently using or need to obtain the latest version please contact the helpdesk on 01256 464 749.

- 2) Go to <http://www.activesol.co.uk/services/support.aspx> and click on the relevant link(s) that relate to the ACTIVE software you use and save the Winzip file on your local machine.
- 3) Unzip the folder(s) and save the files in the places indicated below, replacing the existing ones:
 - TSM (Provider.exe), save in C:\Program Files\ACTIVE
 - TTB (ACTIVE TTB.exe), save in C:\Program Files\ACTIVE\Travel Time Boundaries
 - Phoenix (PhoenixV5.exe), save in C:\Program Files\ACTIVE\Phoenix

If you have installed the ACTIVE system in a place or folder other than 'Program Files' on your local machine please locate their correct location and then replace them with the ones provided.

- 4) Once you have completed the above steps correctly please restart your computer and the update will be complete.

If you have any trouble please contact our helpdesk on 01256 464 749

Disclaimer: The programs supplied are a service pack for ACTIVE Total Solution Mapping v9.0 and ACTIVE Solutions Europe Ltd accepts no responsibility for any issues arising from non-functioning elements of the enclosed programs.